How to survive the challenge of disruption

(Through the eye of social gaming)

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Co-Founder & Former CEO of Kobojo 5.3M€ Serie A in april 2011







Founder & CEO of EVERYDAYiPLAY Self-financed Game Studio

Success vs Failure?



The Unknown How do you mitigate this risk?

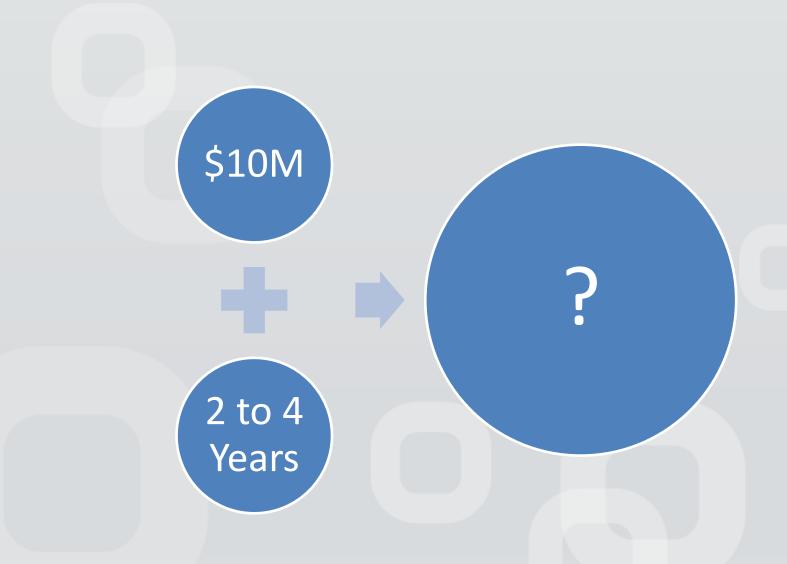


Let me tell you the Disruption story of Social Gaming



How are video games made on consoles for the last 10 years?







Risk is mostly mitigated by a very narrow Demography or a License



Let's look at Social Games





Cross-Gender games are king on Facebook



Why?



Answer: Organic Traffic







Organic Web Acquisition

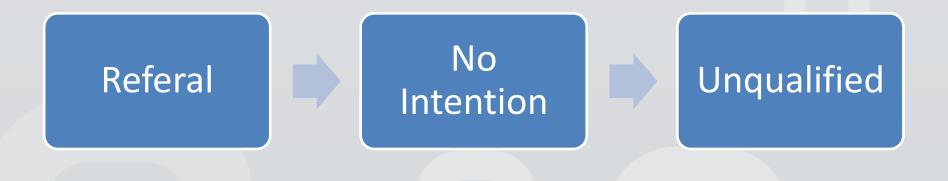
Web Search



Intention



Organic Social Acquisition





Impact

They use Cross Gender to maximize their organic acquisition



Impact

A lot of free traffic but ...

Product for everyone

=

Product for no one



How do you survive the challenge of not knowing your customer?



How do you survive the challenge of innovation/disruption?



Embrace the "Lean"

Think big
Act small
Fail fast
Iterate rapidly



Embrace the "Lean"

Your Project doesn't have to be perfect at Launch!

Identify your Minimum Viable Product (MVP)

Shorten as much as you can your first iteration



PyramidVille at Launch

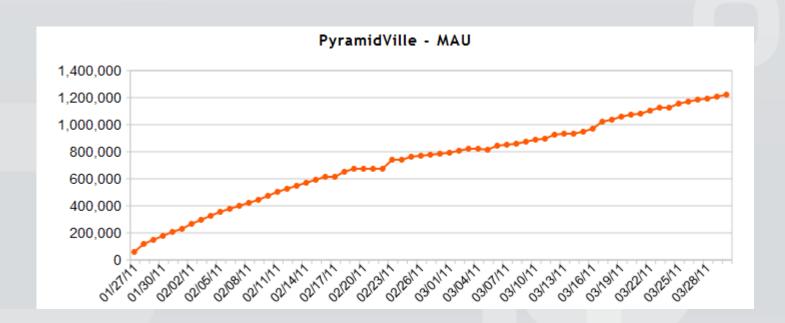


- 4 months of development
- Visit but no interactions
- Content for only 2 months
- No Collections
- No Achievements
- **But** Pixel Perfect



And it was enough!

Even without all these "Key" features the game took off organically





But most of the time it doesn't go as planned

Good example of content adjustment





Adapt / Pivot to survive

Kexye understood after launch that it was a male audience who was sticking





So ...



Congratulation! You are now an Online-Business!



Only way to move on from there is to Observe, Listen & Observe

But what should you observe?



Survival Guide To Online Disruption

#1 Maximize retention

#2 Maximize monetization

#3 Maximize acquisition



Symptom #1

"I reached 300K installs in 2 months. But my daily traffic is only 2K."

Paul C.

Ideal retention



Your actual retention



Retention Pro Tip 1

Master your "First Time User Experience"

Fact: you will lose more players during the first session than any other sessions combined!

You need to understand where and why!

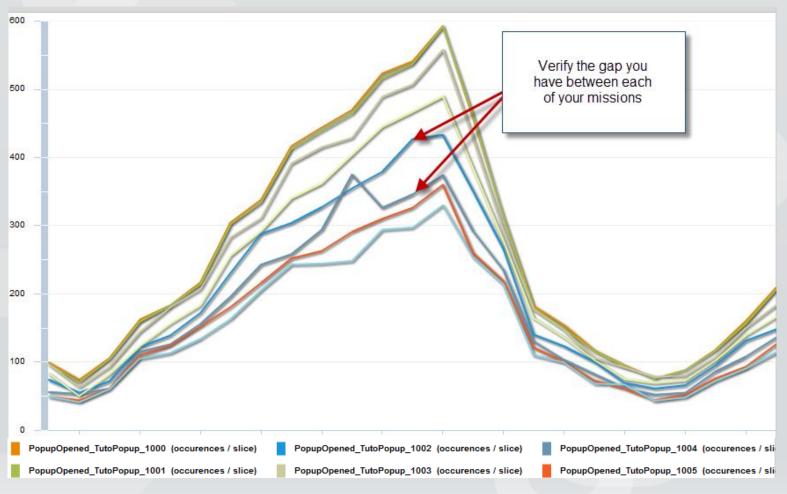
Monitor your First Time User Funnel

What is a Funnel?



At which tutorial step or mission do players give up on us?

First Time User Data



30 hours of mission data from PyramidVille

First try: indicate how the shop looks like



Second try: make the shop blink



Reason: Small resolutions just didn't have it on their screen!

Third try: put a big blue arrow ©

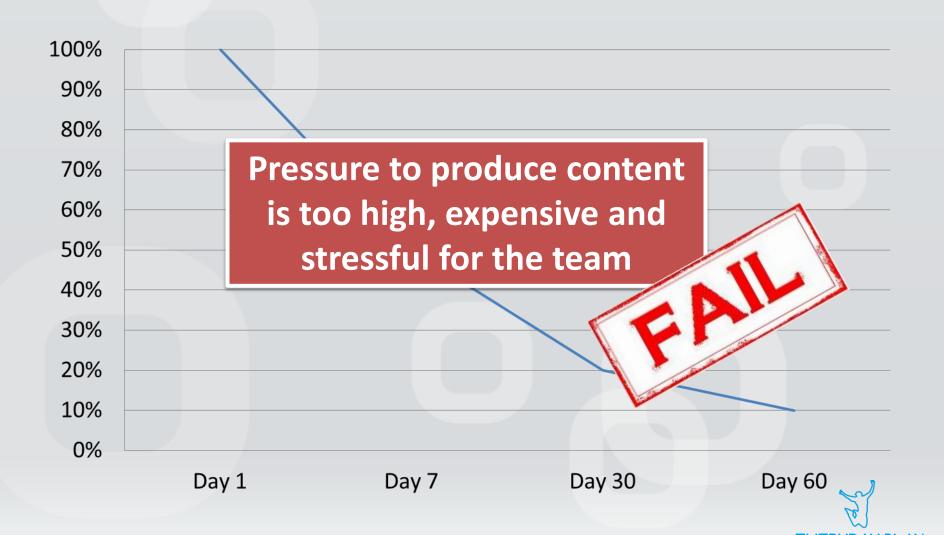


Retention Pro Tip 2

Plan why your players would come back after they finish your content



Interest Curve for Content Only





Salsa Class



Interest Curve of Content + "Social Recognition"



Content is your ice breaker

Social Recognition is your long term retention



To Conclude

Think big
Act small
Fail fast
Iterate rapidly



Questions?

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